


## COLD WATER TROUBLESHOOTING INDEX

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Possible Reason	Solution
No power or refrigeration elements	<p>Check that the Red Heater &amp; Compressor switch is on.</p> <p>Turn Red Heater &amp; Compressor Switch on. <i>I = ON</i></p> 
<p>Tank has run out of cold water.</p> <p><i>Cold tank capacity is 4 liters (1 Gallon) for Tower and 2 liters (½ Gallon) for Counter Top.</i></p>	<p>Wait for Cold Tank to chill water to temperature prior to dispensing more cold water.</p> <p>Greater capacity <b>Waterlogic Water Treatment Systems</b> are available.</p>
Cold Water Thermostat	Check continuity of Thermostat with multimeter. Replace Thermostat as required.
Refrigerant has run out	Run Compressor for at least ten minutes. If Condenser is not warm, then refill the refrigerant.
Compressor problem	If Compressor is not running, repair or replacement is needed.

Note: The Waterlogic Firewall reduces 7-log of waterborne bacteria, 5-log of viruses, and 4-log of parasites potentially found in the drinking water. A small amount (about 2-ounces) of water remains in the Firewall device after dispensing. This water does not remain permanently chilled, and will eventually become room temperature after several hours. To ensure the next glass of water dispensed is adequately chilled, Waterlogic recommends dispensing one 5-ounce or more cup of water after long periods of inactivity. The first 2-ounces will be near room temperature, and the remaining 3+ ounces will be very cold. The mixture of these two temperatures will provide for an adequately refreshing, cold drink.